



# tech bulletin

NO. E2084TB

## INFORMATION FOR DISTRIBUTORS

October 13 1998

**TO: ALL EDUCATIONAL DISTRIBUTORS – U.S., CANADA & EXPORT**

**SUBJECT: RECOMMENDED SPARE PARTS LIST FOR EDUCATIONAL PRODUCTS**

The following lists detail the recommended spare parts each distributor should have in stock to provide quality service to our end customers. The lists are collated by product series, and include the part numbers for both new and refurbished (when available) units.

Rauland-Borg has committed to 24-hour turn around on all repairs, and the quantities recommended reflect this. Units that have been exchanged in the field should be returned for repair as soon as possible to ensure a verified inventory of working units.

### TELECENTER® 1100

<i>Part Number</i>	<i>Refurbished Number</i>	<i>Description</i>
<u>Recommended</u> 1 CTL1	9776	Relay Board
1 TC4160 Use with TCIV, TCV, & TC2100	9711	Intercom Module
1 2524	9793	Master Clock
2 TC4130	9790	Switchbank
2 SW25/TC4110 Use with TCIV, & TCV	9791	Switchbank
1 6400		24V Power Supply
1 Firmware	9558	Firmware

### TELECENTER® 2100

1 TC2190	9782	Control Card
1 TC2195	9794	System Analog Card
1 TC2114	9779	SLC Card

## RAULAND-BORG CORPORATION

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1	TC2113	9778	3 Wire SLC
1	TC2150	9783	MSM Card
1	TC4182 Use with TCIV & TCV	9786	COA Card
1	TC4190 Use with TCV	9744	DTMF Card
1	TC2120	9780	Relay Card
<b>TELECENTER® IV</b>			
1	TC4411	9737	CPU3
1	TC4410	9708	CPU2
1	9542		MIO Card
1	TC4150	9710	LLM Board
1	EH0001		12 V Hybrid
1 ea	Firmware	9550 & 9552	Firmware
<b>TELECENTER® V</b>			
1	TC4412	9798	CPU
1	TC4195	9740	CIO Card
1	TC4155	9739	LLM Board
1	TC41058		12V Hybrid
1	TC4196		Relay Board
1	TC4192		Ringback Module
<b>TELECENTER® STARPLUS</b>			
1	TCKS1401		Integration Kit
<b>MISCELLANEOUS</b>			
1	MCZ300	9799	Director III
1	PSX300		28V Power Supply
1	MCX300	97106	AM/FM Tuner Cassette