

what to do after a crash

Step one

If anyone's injured, call 911.

Move the vehicles off the road if it's safe to do so.

Avoid discussing who's at fault for the crash.

Step two

Get details.* Record the following for all the vehicles and drivers involved in the crash:

- driver's name, driver's licence no., province/state and contact info
- licence plate and year, make and model of vehicle
- insurance details if the vehicle isn't from B.C.

*You may also need to provide this information to the police.

Step three

See if there were any witnesses. Record their names and contact info.

Step four

Describe the crash scene (if possible take photos or use the diagram on the back):

- What was the time, date and weather conditions?
- What was the location?
- What direction were you both travelling?
- Where was your vehicle and what lane were you using?
- Where was the other vehicle?

Step five

Our Dial-a-Claim staff are here to help you 24/7:

604-520-8222 in the Lower Mainland

1-800-910-4222 anywhere in Canada or the U.S.

Translation services available.

When you're ready to select a repair shop, go to icbc.com — there's great information and resources available to help you make an informed choice.



icbc.com

crash scene **details**

date time am pm

location

weather and road conditions

Other vehicle(s)

year make model

licence plate no. driver's licence no.

driver's name telephone

other insurance company and policy no. (if not ICBC)

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Witness info

name telephone

name telephone

Use diagram below to tell us what happened.

