

Model: KV-36XBR400**No.** 532**Subject:** Hole For TV Stand Strap Missing From Rear Cover.**Date:** April 27, 2001**Symptom:**
(116B)

On limited production, the rear cover is missing a hole for securing a TV stand strap with a screw. The TV still meets the minimum standard for stability even when a strap is not used.

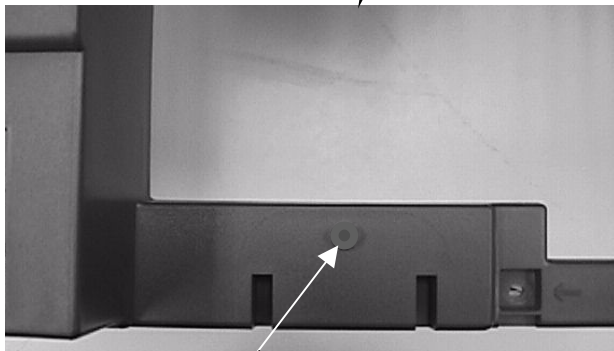
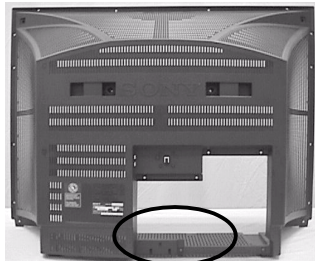
Solution:

If the customer complains that there is no screw hole for securing a TV stand strap, follow the procedure below.

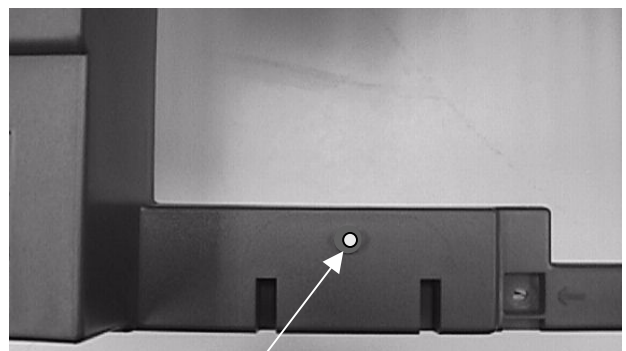
1- Remove the rear cover from the TV. Attempting to add the screw hole to the cover while it is attached to the TV will likely result in internal damage!

2 - Referring to the pictures below, use a 1/8" drill bit (suitable for drilling through plastic) to drill a hole completely through the appropriate area of the rear cover. Be sure to drill the hole straight, not at an angle. Drill from the outside of the cover.

Sets possibly affected: serial number range 9068000 - 9081924 **Not all sets in this range are missing the screw hole.**



Drill 1/8" hole here.



Rear cover after 1/8" hole is drilled.